

## Regional Contacts List

By following the channels and workflow set in place, we can achieve uniformity and consistency in application and optimise service to members:

Region	Contact Person	Point of Contact	
Inland (Gauteng, Northwest, Free State, Mpumalanga, Limpopo)	Refilwe Masuge	Refilwe.Masuge@3SixtyHealth.co.za	084 275 0656
Eastern Cape	Deon Vyver	Deon.Vyver@3Sixtyhealth.co.za	072 763 5335
Kwa Zulu Natal	Bheki Simamane	Bheki.Simamane@3SixtyHealth.co.za	062 027 3732
Western Cape/ Northern Cape	Chris Armstrong	Chris.Armstrong@3SixtyHealth.co.za	082 572 2353
Fund Manager	Vuyolwethu Dlova	Vuyolwethu.Dlova@3SixtyHealth.co.za	0765116414

This Team is available to assist with:

- Membership card distribution
- Submitting member documents for processing
- Submitting enquiries as needed
- Submitting escalation requests
- On site and virtual service scheduling

**Contact List is subject to change, and we will ensure all members and employer groups are informed accordingly**

**Contact telephone number: 0860 002 133**

**Email:**

Claims: [claims@sabmas.co.za](mailto:claims@sabmas.co.za), **0860 002 133**

Chronic Medication and Registration: [chronic@sabmas.co.za](mailto:chronic@sabmas.co.za), **0860 002 133**

Oncology: [oncology@sabmas.co.za](mailto:oncology@sabmas.co.za), **0860 002 133**

Hospital Authorisations: [authorisations@sabmas.co.za](mailto:authorisations@sabmas.co.za) **0860 002 133**

Membership Changes: [membership@sabmas.co.za](mailto:membership@sabmas.co.za), **0860 002 133**

HIV Program: [Info@afadam.co.za](mailto:Info@afadam.co.za) **0860 002 133**